

Our Ref: ERO/A-3.2

08.11.2012

Subject: Tender for Security Services.

Dear Sir,

BUREAU OF INDIAN STANDARDS 1/14 C.I.T. Scheme VII M VIP Road. Kolkata-700 054 invites sealed tenders under two-bid system from reputed and experienced agencies for providing Security Services for ERO Main Building, ERO Laboratory and Sales Building.

The interested agencies are required to submit the technical and financial bid separately. The bids in Sealed Cover-I containing “Technical Bid” and Sealed Cover-II containing “Financial Bid” should be placed in a third sealed cover superscripted “Tender for Security Services” and shall reach latest by 1400 hrs on 07.12.2012 (shall be dropped in a sealed Tender Box, kept in the Administration Deptt. in BIS Kolkata). The technical bids shall be opened on the same day at 1500 hrs at Kolkata.

The tender document containing eligibility criterion, scope of work, terms & conditions and draft agreement can be purchased from BIS Kolkata on any working day between 0930 and 1700 hrs on payment of Rs. 300.00-only (by demand draft or cash) or can be downloaded from BIS website. www.bis.org.in/www.eprocure.gov.in. Those who download the tender document from website or purchase from office should enclose an additional DD for Rs. 300.00 (non-refundable) in favor of BUREAU OF INDIAN STANDARDS or money receipt, as the case may be, along with their tender bid in the Cover-I “Technical Bid.

The Competent Authority reserves the rights to cancel any or all the tenders without assigning any reasons thereof.

Any further clarification and/or corrigendum (s), if any, shall be communicated through website www.bis.org.in/www.eprocure.gov.in.

Thanking you,

Yours faithfully,

**(V. Agarwal)
Deputy Director (A&F)**

TENDER DOCUMENT

FOR

Security Services



भारतीय मानक ब्यूरो
BUREAU OF INDIAN STANDARDS

(Eastern Regional Office)

**1/14 C.I.T.Scheme VIIM, V.I.P. Road
Kankurgachi, Kolkata – 700 054**

Tel: 2320 9121/ 8499 e-mail: ero@bis.org.in/adminero@bis.org.in,

Web: www.bis.org.in/www.eprocure.gov.in Telefax-033-2320 7459

Cost of Tender Document: Rs 300.00

TENDER DOCUMENT

BUREAU OF INDIAN STANDARDS

QUOTATION FOR PROVIDING SECURITY SERVICES TO BUREAU OF INDIAN STANDARDS (EASTERN REGIONAL OFFICE) AND ITS OTHER OFFICES AT KOLKATA

(A) TECHNICAL BID

(In separate cover superscripted as- Technical Bid for Security Services)

1. Name & Address of the Tenderer Organization/Agency with phone number, e-mail and name & telephone /mobile number of contract person.	
2. Experience in the work of providing Security Services. Particulars of experience (Attach certificates, testimonials)	

Sl. No.	Name of Organization with complete address and telephone numbers	From	to	Contracted Amount (Rs. P. M.)	Reasons for Termination to whom services provided
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3. Set-up of your Organization, clearly indicating details of managerial, supervisory and other staff, also indicate the number of muster roll staff available for performing this service: a) Is the establishment registered with the Government; Please give details with document/evidence. b) Do you have labour licence. Please provide details & attach a copy.	
4. Are you covered by the labour	

Legislations, such as ESI, EPF, Gratuity Act etc.	
5. Please give EPF Number : ESI Code : Gratuity Act Regn. No.:	
6. Are you governed by minimum wages rules of the Govt of West Bengal. If yes, please give details.	
7. Please attach Copy of last return of Income tax	
8. PAN No. (Please attach Copy)	
9. Vat No. (Please attach Copy)	
10. Trade licence No. (Please attach Copy)	
11. Service Tax Registration No.(Please attach copy)	
12. Acceptance of terms & Conditions attached.(Yes/No) Please sign each page of terms & Conditions as token of acceptance and submit as part of tender document.	
13. Details of the DD / Pay order of. Rs.10000.00 towards bid Security. DD/PO. No : Date : Drawn on :	

Encls: 1. DD/pay order No. -----

2. Terms & Conditions (each page must be signed and sealed).

3. Financial Bid.

Date :

Signature:

Name :

Seal :

TENDER FOR SECURITY SERVICES

B. FINANCIAL BID

(In separate cover superscripted- Financial Bid for Security Services)

1. Consolidated rate per month (excluding service tax) for one Security Guard :

(please indicate the Minimum wage of West Bengal Govt on which above quotation is based,
Also enclose a copy of the order)

2. Consolidated rate per month (excluding service tax) for one Security Supervisor:

(please indicate the Minimum wage of West Bengal Govt on which above quotation is based,
Also enclose a copy of the order)

3. Service Tax (As per Govt. Rate, if applicable)

Note: i) No other charges would be payable.

ii) There would be no increase in rates during the Contract period other than minimum wages and statutory payment.

Date :

Signature:

Name :

Seal :

(To be made on Rs. 50/- Non Judicial Stamp Paper)

DRAFT AGREEMENT

THIS AGREEMENT is made on ---- day of ----- Two thousand twelve between BUREAU OF INDIAN STANDARDS, Eastern Regional Office at 1/14 C.I.T. Scheme-VIIM, VIP Road, Kankurgachi, Kolkata-700 054, as one part, hereinafter called ÷BISø and M/s -----, having its registered office at ----- hereinafter called the ÷Agencyø for providing Security Services on the other part.

WHEREAS the BIS is desirous to engage the Agency for providing Security Services for Bureau of Indian Standards (Eastern Regional Office) Main Building at 1/14, CIT Scheme VIIM, VIP Road, Kankurgachi Kolkata- 54 and Laboratory Building at P-230, CIT Scheme VII-M, Kankurgachi, Kolkata-700 054 & Sales office at 5 Chowringhee Approach Kol-72 on the terms and conditions stated below:-

1. The Agency shall be solely responsible for compliance to provisions of various labour and industrial laws and all statutory obligations such as wages, allowances, compensations, PF, Bonus, gratuity, ESI, etc relating to security personnel deployed in BIS. The Bureau shall have no liability in this regard.
2. The Agency shall be solely responsible for any accident/medical/Health related liability/compensation. The Bureau shall have no liability in this regard.
3. Any violation of instruction/agreement or suppression of facts will attract cancellation of agreement without any reference.
4. The Contract can be terminated by giving one-month notice on either side.
5. In case of non-compliance with the contract, the Bureau reserves its right to: -
 - a) Cancel/revoke the Contract; and/or
 - b) Impose penalty upto 10% of the total annual value of contract.
6. Security deposit of one month of billing amount (Refundable after termination of contract) in the form of pay order/Demand draft shall be payable at the time of signing of the Agreement.
7. The Agency shall be fully responsible for timely monthly payment of wages and any other dues to the personnel deployed in BIS.
8. The security personnel provided by the Agency will not claim to become the Employees of the BIS and there will be no Employee and Employer relationship between the personnel engaged by the Agency for deployment in BIS.
9. The Agency also agrees to comply with annexed Terms and Conditions and amendments thereto from time to time.

10. Decision of BIS in regard to interpretation of the Terms & Conditions and the Agreement shall be final and binding on the Agency.
11. In case of any dispute between the Agency and BIS , BIS shall have the right to decide. However all matters of jurisdiction shall be at the local courts located at Kolkata.

THIS AGREEMENT will take effect from ----- day of ----- Two thousand twelve and shall be valid for one year which may be extended by three years, one year at a time, if the services are found to be satisfactory and on the same terms and conditions and at the discretion of Authority of the BIS

IN WITNESS WHERE OF both the parties have set and subscribed their respective hands with their Seal in Kolkata in the presence of the witness:-

BUREAU OF INDIAN STANDARDS

Witness : 1.

2.

Agency

Witness : 1.

2.

ANNEX

JOB SCHEDULE & TERMS & CONDITIONS OF CONTRACT

(Annexure to Agreement)

Engagement of an Agency for Security Services for Bureau of Indian standards (ERO) Main Building at 1/14, CIT Scheme VII-M, VIP Road, Kolkata-54, Laboratory Building at P-230, CIT Scheme VII M, Kakurgachi, Kolkata-54, and Sales office at 5 Chowringhee Approach Kolkata-700 072.

1. The Agency shall provide Security services by deploying adequately trained and well disciplined security personnel who shall be ex-servicemen to safeguard the BIS buildings, equipments and other items at the above addresses from any thefts, pilferage or damage.
2. That the agency shall render the following security service at BIS offices:
 - a. To arrange/assist in opening/closing of the building and rooms as necessitated/directed by the Bureau on working and closed days;
 - b. Providing security of material/equipment, installations, building and other structures in BIS, Eastern Regional Office (ERO), Main Building and Laboratory Building, Kolkata and its sales office at Chowringhee Approach Kolkata.
 - c. To ensure that water taps/lights/ACs etc. are not left open/on after close of working hours on normal working days as well as on off day, as the case may be;
 - d. Arranging maintenance and records of inflow and outflow of men and material and having proper check on the same as per instructions given by the Bureau from time to time;
 - e. Keep the BIS informed of all the matters of security;
 - f. Checking of all incoming/outgoing vehicles thoroughly to check movement of unauthorized items inside and outside BIS, ERO;
 - g. To regulate visitors and ensure the entrance of only authorized persons (BIS employees and others engaged for providing services). Visitors shall be regulated as per approved procedure and records maintained as stipulated. Further, visitors shall be attended with due courtesy.

3. The Security Services at the three premises shall be provided as under:
 - a. At Bureau of Indian standards (ERO) Main Building at 1/14, CIT Scheme VII-M, VIP Road, Kolkata-54 -Round the clock all through the year
 - b. At Bureau of Indian standards, Laboratory Building at P-230, CIT Scheme VII M, Kakurgachi, Kolkata-54 - Round the clock all through the year
 - c. At Bureau of Indian standards - Sales office at 5, Chowringhee Approach Kolkata- 700 072. - General shift only 0900 to 1730hrs
4. The security services and provision for the required manpower (2 security guards) for a and b above shall be for all the days of the year round the clock in three shifts as follows;
 - a. First shift - 0600 hrs. to 1430 hrs;
 - b. Second shift- 1400 hrs. to 2230 hrs.
 - c. Third shift - 2200 hrs. to 0630 hrs.

In addition a Supervisor each shall be provided at each of the above two locations in general shift from 0900 hrs to 1730 hrs.

For location at 3 c) above one Security Guard shall be provided in general shift from 0900 hrs to 1730 hrs.

All security guards shall perform duty for six days a week. However, the above arrangement of deployment of the Security personnel is without prejudice to the right of BIS to deploy the security personnel in any other manner considered to be more suitable by BIS in the interest of the Bureau.

5. The agency shall ensure that the security personnel deputed are preferably Ex-serviceman or experienced Security Personnel and not more than 48 years of age. The agency will get their antecedents, character and conduct verified.
6. The full particulars of the personnel to be deployed by the agency including their names and addresses, shall be furnished to the Bureau along with testimonials before they are actually deployed for the job.
7. The agency shall not deploy or shall discontinue to deploy the person(s), if so desired by the Bureau at any time without assigning any reason whatsoever.
8. A local representative of Agency shall be the in charge of the security system and shall be responsible of the efficient rendering of the service under contract. While working at the premises of BIS, ERO, they shall work under directives and guidance of Administration Deptt and will be answerable to the Bureau. This will, however, not diminish in any way, the agency's responsibility under contract to the Bureau.
9. The agency shall deploy security guards trained in all facets of security work, including fire fighting. The Agency shall provide necessary undertaking and documentary evidence in this regard.
10. A senior level representative of the Agency shall visit BIS premises at least once-a-week and review the service performance of its personnel. During the weekly visit, Agency's representative will also meet the BIS officer dealing with service under the contract for mutual feed back regarding the work performed by his personnel and removal of deficiencies, if any observed in their working.

11. The Agency shall ensure that any replacement of the personnel, as required by the Bureau for any reason specified or otherwise, shall be effected promptly without any additional cost to the Bureau. If the agency wishes to replace any of the personnel, the same shall be done with prior concurrence of the Bureau at Agency's own cost.
12. The Agency shall provide reasonably good uniform with name badges to its personnel deployed at BIS at its own cost and ensure that they are used by the personnel deployed and are maintained in good condition.
13. The agency shall ensure that the personnel deployed by him are disciplined and do not participate in any activity prejudicial to the interest of the Bureau/Govt. of India/any State/or any Union Territory.
14. The day-to-day functioning of the services shall be carried out in consultation with and under direction of the Bureau. Proposals for efficient functioning of the security systems shall be discussed, considered and implemented from time to time by the agency with approval of BIS.
15. The equipments such as torch light, stationery, lamp, lighting arrangements inside premises of the Bureau and so on may be provided by the Bureau.
16. That the agency shall be solely responsible for compliance to the provisions of various labour and industrial laws, such as, wages, allowances, compensations, PF, Bonus, Gratuity, ESI etc. relating to personnel deployed by it at BIS or for any accident caused to them and the Bureau shall not be liable to bear any expense in this regard. The Agency shall make payment of wages to workers engaged by it by the stipulated date irrespective of delay in settlement of its bill by the Bureau for whatever reason.
17. In case of any theft or pilferages, loss or other offences, the agency will investigate and submit a report to the Bureau and maintain liaison with the police. FIR will be lodged by the Bureau, wherever necessary. If need be, joint enquiry comprising of both the parties shall be conducted and responsibility fixed.
18. The agency shall ensure that security staff appointed by them is fully loyal-to and assist the Bureau during normal periods as well as during strike and other emergencies for the protection of personnel and property both moveable and immoveable to the entire satisfaction of the Bureau.
19. In case of any loss that might be caused to the Bureau due to lapse on the part of the security personnel discharging security responsibilities will be borne by the Agency and in this connection, the Bureau shall have the right to deduct appropriate amount from the bill of contracting agency to make good such loss to the Bureau besides imposition of penalty. In case of frequent lapses on the part of the security personnel deployed by the contractor, the Bureau shall be within its right to terminate the contract forthwith or take any other action without assigning any reason whatsoever.
20. In the event of any security personnel being on leave/absent, the agency shall ensure suitable alternative arrangement to make up for such absence. To meet such eventualities the agency shall make provision for leave reserve.
21. Any special security services such as investigation of cases, special intelligence screening and verification, on requisition by the Bureau in accordance with its prevailing rates, will be undertaken by the agency.

22. As and when the Bureau requires additional security strength on temporary or emergence basis, the agency will depute such security personnel in accordance with pro-rata rates as per shift for such security guard. For the same, a notice of two days will be given by the Bureau. Similarly, if the security personnel deployed by the agency any time are found absent from duty, the Bureau shall deduct the requisite amount at the pro-rata rates from the bill of the agency besides imposition of penalty for non-observance of this terms of contract.
23. That the agency shall arrange to maintain at the security desk/booth, the daily shift-wise attendance record of the security personnel deployed by it showing their arrival and departure time. Copy of the attendance record shall be enclosed with the monthly bill.
24. The Bureau shall pay the agreed amount on production of monthly bill. No other charges of any kind shall be payable.
25. The Income tax as applicable shall be deducted from the bill unless exempted by the Income-tax Deptt.
26. The agency shall maintain the daily attendance record of the security guards deployed and shall submit every week to BIS an attested photocopy of the same.
27. The Security personnel deployed by the agency shall have at least the minimum elementary knowledge of reading and writing so as to be able to make entries in the registers kept at the security desk/booth whenever required and also to write their names in the attendance register and mark their arrival and departure by signing in the register. In case of non compliance/non-performance of the services according the terms of the contract, the Bureau shall be at liberty to make suitable deductions from the bill without prejudice to its right under other provisions of the contract.
28. That the agency shall be solely liable for all payment/dues of the Workers employed and deployed by it. In the event, Bureau makes any payment or incurs any liability, the agency shall indemnify the Bureau completely.
29. Decision of BIS in regard to interpretation of the Terms & Conditions and the Agreement shall be final and binding on the Agency.
30. In case of any dispute between the Agency and BIS , BIS shall have the right to decide. However all matters of jurisdiction shall be at the local courts located at Kolkata.
31. Bureau reserves the right to accept/reject any or all quotations without assigning any reasons.
32. The tenderer shall have at least 3 years experience of providing Security Services.
33. Any violation of instructions/agreement or suppression of facts will attract cancellation of agreement without any reference.
34. An agreement shall be signed with the successful bidder as per specimen enclosed.

Note: These terms and conditions are part of the Contract/Agreement as indicated in the Agreement between BIS and the Agency and any non-compliance shall be deemed as breach of the Contract/Agreement.
