



BUREAU OF INDIAN STANDARDS



Auditor Book



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Chapter 25: Feedback for Improvement of System and Technical Area

0. General

Feedback from certification personnel including auditors are expected to improve the Management System Processes of BIS.

1.0. Feedback to Knowledge Bank

After every audit, the Team Leader or Auditor is expected to give a feedback on the process, controls, legal requirements, terminology, sector specific requirements etc., to BIS to update the knowledge bank. This would continually improve the system and knowledge management. This shall also be reflected in the dashboard of Auditor/Team Leader.

2.0. Feedback of OFI and NC:

Opportunity for Improvement given by the Auditor/Team Leader is reflected in the account of Auditor/Team Leader while taking up the ongoing evaluation. It is also expected to give a list of these in the dashboard of Auditor/Team Leader. No separate NC/OFI need to be fed to the system (Manak Online). When the NC/OFI is issued through the system, it would be reflected automatically in Auditee/ Auditor/ Team Leader account.