

महिम जैन
MAHIM JAIN

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भारतीय मानक ब्यूरो
(भारत सरकार)

मानक भवन, 9, बहादुरशाह ज़फर मार्ग,
नई दिल्ली - 110 002

Bureau of Indian Standards

(Government of India)

Manak Bhawan, 9, Bahadur Shah Zafar Marg,
New Delhi - 110 002

Our Ref: DDG(Cert)/CMD-I/2:12:6

12 February 2021

Dear Madam/Sir(s),

As you are aware, Bureau of Indian Standards (BIS) is the National Standards Body of the country mandated under the BIS Act, 2016 to work towards harmonious development of standardisation, conformity assessment and quality assurance activities.

- 2) Under its flagship product certification scheme, BIS has been giving manufacturers right to use its Standard Mark (ISI) on their products which are pre-assessed towards systems put in place to maintain quality on a continuous basis. Our initiative which started in 1955 with first product certification (ISI) licence has gone through a long journey which now has 37,413 licences for various products as per 1,027 Indian Standard specifications.
- 3) We are really thankful to the Industry for the success that has been achieved over these years which was not possible without active participation and continuing interest in being a part of our family. The efforts put are visible through confidence gained in the market (including consumers) about the quality of products bearing BIS certification marks. With this growing popularity, various regulatory authorities (departments/Ministries of the Government of India) have also come to rely on the quality assurance provided through certification activities of BIS.
- 4) In recent years, various technical regulations (i.e Quality Control Orders) have been issued by the Government of India which mandates compulsory BIS certification and use of its Standards Marks on notified products like Air conditioners, Toys, Hermetic Compressors, Steel/Steel products, Chemicals etc. Accordingly, it is expected that more number of manufacturers will get associated within the architecture of our quality ecosystem.
- 5) It is needless to say that this continuing success seen in quantitative terms needs to be continually improved in qualitative terms as well so as to maintain the trust built over past decades. With an aim to strengthen the surveillance system of product certification scheme, BIS has engaged NABCB accredited inspection agencies to undertake factory inspection visits on its behalf as per provisions of the BIS Act, 2016 and BIS Rules, 2018. These five agencies are as follows, namely:-

- i) TUV SUD South Asia Private Limited
 - ii) TUV India Private Limited
 - iii) Quality Austria Central Asia Pvt. Ltd.
 - iv) Bureau Veritas (India) Pvt. Ltd.
 - v) RITES Ltd.
- 6) The representatives of these aforesaid agencies would be visiting your manufacturing premises for factory surveillance inspections. We request you to extend the same level of cooperation and assistance to these representatives which were provided to the certification officers of BIS.
- 7) With a view to maintain transparency and accountability in the system, we have also upgraded our IT systems enabling real-time mobile-app based surveillance inspection report filing. Necessary provisions have also been made in the dashboards at the licensee end as well. The top management here at BIS Headquarters can also review real time progress of the things happening at the field level. The inspecting personnel will be required to submit reports in real time on the day of visit. The Discrepancy-cum-Advisory Report, as required would also be issued digitally to the dashboard of licensee.
- 8) Further, to enable hassle-free information sharing, new additional features are being provided at licensee end for online updation of details like:
- i) Manufacturing machinery
 - ii) Test equipments
 - iii) Production process
 - iv) Raw materials
 - v) Any change in technical management/quality control incharge
 - vi) Responding to the discrepancies online through dashboard etc.
 - vii) Preparation of factory test report of samples testing witnessed by the inspecting personnel during the visit also to be ensured through dashboard of licensee.
- 9) Additionally, licensees would now be required to submit month-wise consignee details on ManakOnline portal on quarterly basis. For example, the consignee list (with complete address) to whom product bearing Standard Mark has been supplied during January 2021 to March 2021 needs to be filled by 10 April 2021. Your assistance in this regard would help us strengthening our market surveillance system and thereby delivering on the mandate of trust placed on quality assurance of products bearing Standard Mark (SM). As BIS will also be planning its surveillance activities based on risk assessment, the effective market surveillance (supported through timely provision of consignee details) may also help BIS in reducing the factory surveillance for compliant manufacturers.

10) We hope to implement these new envisaged systems briefed above transparently and efficiently with the desired support on your part. For any feedback/suggestions, if any, on these systems, please feel free to write an email to me. We shall strive to improve our systems based on any inputs that we receive from our stakeholders.

With regards,

Yours sincerely,



(Mahim Jain)

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09 April 2021

Subject: Submission of production and consignee details on online portal of BIS product certification activity (5) by the licensee - reg.

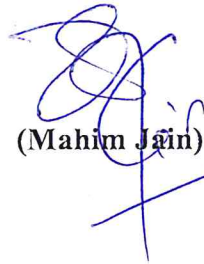
Dear Madam/Sir(s),

This is in continuation to our earlier letter of even number dated 12 February 2021 and reference to the subject cited above.

- 2) As stated in our earlier letter, licensees would now be required to submit month-wise consignee details (with complete address and quantity supplied) on ManakOnline portal on quarterly basis. To start with, the month-wise consignee details for the period from January 2021 to March 2021 shall be filled in the e-BIS/Manakonline portal by **30 April 2021**. Subsequently, the month-wise consignee details shall be filled in the online portal by 10th. For example, the details for the period from April 2021 to June 2021 needs to be filled by 10 July 2021 and so on.
- 3) The necessary enablement of IT provisions in e-BIS/Manakonline portal have been undertaken by BIS.
- 4) For any queries or issues in the matter, please contact your concerned branch office for assistance.

With regards,

Yours sincerely,


(Mahim Jain)