

Rural Outreach Program



A Rural outreach program has been successfully conducted by DLBO-II on 14-03-2022 at Pooth Khurd Village, Block-Narela, District- North West Delhi. In this event, Shri Praveer Kumar Singh (Sub divisional Magistrate, Narela) and Shri Sunil Kumar (Block Development officer, North Delhi) were also present as chief guest and additional guest respectively. Around 70 people attended the program. The attendees have been briefed about Central Consumer Protection Act -2019. The easiness of filing complaint and Toll free number have also been explained. They were also taught about the Spurious and genuine Standard mark and Hall mark. Benefits of BIS care app and how to file complaint from BIS care app have also been explained. Different leaflets including ISI mark, CRS mark and Hallmark have been distributed ensuring that the information goes to their contacts.

