

**BUREAU OF INDIAN STANDARDS**  
(Establishment Department)

Our Ref: Estt./29:1/2/1/2015

Dated: 27 May 2026

Subject: Medical facilities to BIS beneficiaries (serving employees/pensioners/family pensioners) of Delhi / NCR

- **de-empanelment of MAX Super Speciality Hospital, Patparganj, Delhi from cashless facilities**

विषय: दिल्ली/एनसीआर के बीआईएस लाभार्थियों (सेवारत कर्मचारी/पेंशनभोगी/पारिवारिक पेंशनभोगी) को चिकित्सा सुविधाएं - मैक्स सुपर स्पेशलिटी हॉस्पिटल, पटपड़गंज, दिल्ली को कैशलेस सुविधाओं के लिए पैनल से हटाना

**CIRCULAR**

परिपत्र

It is circulated for **BIS beneficiaries (serving employees/ pensioners/ family pensioners) of Delhi / NCR** that MAX Super Speciality Hospital, Patparganj has informed the following:

"We regret to inform you that we will not be able to continue providing cashless services to Bureau of Indian Standards beneficiaries with effect from 20.05.2026 and request de-empanelment of MAX Super Speciality Hospital, Patparganj, Delhi (A Unit of Balaji Medical and Diagnostic Research Centre).

The notice period for **de-empanelment** from Bureau of Indian Standards **will be one month from 20<sup>th</sup> May 2026 to 19<sup>th</sup> June 2026**. Thereafter, the de-empanelment from Bureau of Indian Standards shall remain effective until further notice."

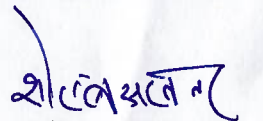
दिल्ली/NCR के BIS लाभार्थियों (सेवारत कर्मचारियों/पेंशनभोगियों/पारिवारिक पेंशनभोगियों) के लिए यह जानकारी प्रसारित की जाती है कि मैक्स सुपर स्पेशलिटी हॉस्पिटल, पटपड़गंज ने निम्नलिखित सूचना दी है:

"हमें आपको यह सूचित करते हुए खेद है कि हम 20.05.2026 से 'ब्यूरो ऑफ़ इंडियन स्टैंडर्ड्स' के लाभार्थियों को कैशलेस सेवाएँ देना जारी नहीं रख पाएँगे, और हम 'मैक्स सुपर स्पेशलिटी हॉस्पिटल, पटपड़गंज' (बालाजी मेडिकल एंड डायग्नोस्टिक रिसर्च सेंटर की एक इकाई) को पैनल से हटाने का अनुरोध करते हैं।

ब्यूरो ऑफ़ इंडियन स्टैंडर्ड्स से पैनल से हटने की नोटिस अवधि 20 मई 2026 से 19 जून 2026 तक, यानी एक महीने की होगी। इसके बाद, 'ब्यूरो ऑफ़ इंडियन स्टैंडर्ड्स' से पैनल से हटने का यह निर्णय अगली सूचना मिलने तक प्रभावी रहेगा।"

This is for information and compliance please.

कृपया यह जानकारी और अनुपालन के लिए है।



(शोएब अख्तर)

निदेशक (स्थापना)

Circulated through BIS Intranet and BIS website: For information and compliance of all the concerned Departments / officers and BIS beneficiaries (serving employees / pensioners / family pensioners) of Delhi / NCR

Date 20.05.2026

To,  
The Deputy General Director  
Bureau of Indian Standards (BIS)  
Manak Bhawan, 9 Bahadur Shah Zafar Marg  
New Delhi - 110002

**Sub: Request for de-empanelment of Max Super Speciality Hospital Patparganj, (A unit of Balaji Medical and Diagnostic Research Centre).**

Dear Sir,

This is with reference to our current arrangement with **Bureau of Indian Standards** regarding the provision of cashless medical services for your beneficiaries. We wish to inform you that our hospital has been extending medical services to **Bureau of Indian Standards** beneficiaries over the last many years with full dedication and utmost sincerity.

We would like to bring to your kind notice that our hospital is currently facing bed shortages and is unable to fulfil the demand for beds for patients. In light of this, we regret to inform you that we will not be able to continue providing cashless services to **Bureau of Indian Standards** beneficiaries with effect from 20.05.2026 and request de-empanelment of Max Super Speciality Hospital Patparganj (A Unit of Balaji Medical and Diagnostic Research Centre).

The notice period for de-empanelment from **Bureau of Indian Standards** will be one month, from 20th May 2026 to 19th June 2026. Thereafter, the de-empanelment from **Bureau of Indian Standards** shall remain effective until further notice.

We will continue the treatment of patients already admitted to the hospital till their discharge. However, as we are undergoing internal reconfiguration, we shall reach out to you again in future once additional beds are ready and available for patients, and request you to kindly consider empanelling us again at that time.

We request you to kindly inform all **Bureau of Indian Standards** beneficiaries regarding the above so that they do not face any challenges in availing treatment.

We would also like to inform you that our other hospitals within the group will continue to extend cashless services to **Bureau of Indian Standards** beneficiaries as per the existing arrangements.

Yours faithfully,  
*Bobby Verghese*  
For Max Super Speciality Hospital Patparganj,  
(A unit of Balaji Medical and Diagnostic Research Centre)

Bobby Verghese  
Executive Vice President - Hospital Operation



Max Super Speciality Hospital, Patparganj  
(A Unit of Balaji Medical and Diagnostic Research Centre)  
(Balaji Medical and Diagnostic Research Centre  
registered under the Societies Registration Act XXI of 1860)  
Regd. Office: 108 A, Indraprastha Extension, Patparganj, New Delhi - 110 092  
For medical service queries or appointments, call: +91-11 4303 3333

www.maxhealthcare.in



H 2011 0058  
Feb 4, 23 - Feb 3, 27  
Since Feb 4, 2011

MC-9491

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20/05/2026

आर.एंड.आई. अनुभाग/ R&I Section  
Received Diary No. 71/EST/26  
दिनांक Dated: 20/05/26

EST  
20/EST/26  
SOE-2